



Warranty Statement

Hardware

Otis Instruments, Inc. (Manufacturer) warrants its products to be free of defects in workmanship and materials—under normal use and service—from the date of purchase from the manufacturer or from the product's authorized reseller. The hardware for this device is under a one-year limited warranty.

The manufacturer is not liable (under this warranty) if its testing and examination disclose that the alleged defect in the product does not exist or was caused by the purchaser's (or any third party's) misuse, neglect, or improper installation, testing or calibrations. Any unauthorized attempt to repair or modify the product, or any other cause of damage beyond the range of the intended use, including damage by fire, lightening, water damage or other hazard, voids liability of the manufacturer.

In the event that a product should fail to perform up manufacturer specifications during the applicable warranty period, contact the product's authorized reseller or return the product directly to the manufacturer with a Return Material Authorization (RMA). This number will be assigned upon contacting our service department at 903.566.1300 or service@otisinstruments.com. The manufacturer will—at its option and expense—repair or replace the product, or deliver an equivalent product or part to the purchaser at no additional charge.

Any replaced or repaired product or part has either a 90-day warranty or the remainder of the initial warranty period (whichever is longer).

Sensor

Varies with sensor type.

Battery

All batteries supplied by Otis Instruments, Inc. are covered, from ship date, under a 90-day warranty.