

OI-6900-LEL-X-K-2B

Explosion-Proof Ambient Air Dual Battery Toxic Gas Detector For Group B Applications

OPERATION MANUAL REV 1.2



A CAUTION

WARNING – EXPLOSION HAZARD – SUBSTITUTION OF COMPONENTS MAY IMPAIR SUITABILITY FOR CLASS I, DIVISION 1, OR EQUIVALENT AS STATED IN USER MANUAL

AVERTISSEMENT – RISQUE D'EXPLOSION-LA SUBSTITUTION DE COMPOSANTS PEUT RENDURE CE MATERIEL INACCEPTABLE POUR LES EMPLACEMENTS DE CLASSE I, DIVISION

CAUTION: FOR SAFETY REASONS, THIS EQUIPMENT MUST BE OPERATED AND SERVICED BY QUALIFIED PERSONNEL ONLY. READ AND UNDERSTAND THE INSTRUCTION MANUAL COMPLETELY BEFORE OPERATING OR SERVICING.

ATTENTION: POUR DES RAISONS DE SECURITE, CET ÉQUIPEMENT DOIT ETRE UTILISE ENTRETENU ET REPARER UNIQUEMENT PAR UN PERSONNEL QUALIFIE. ETUDIER LE MANUEL D' INSTRUCTIONS EN ENTIER AVANT D' UTILISER, D' ENTERETENIR OU DE RÉPARER L'ÉQUIPEMENT.

CAUTION: THIS AREA MUST BE FREE OF FLAMMABLE GASES DURING CALIBRATION.

ATTENTION : CETTE ZONE DOIT ETRE EXEMPTE DE GAZ INFLAMMABLES PENDANT L'ETALONNAGE.

CAUTION:TO PREVENT IGNITION OF EXPLOSIVE ATMOSPHERES, REMOVE FROM EXPLOSIVE ATMOSPHERE BEFORE SERVICING

DANGER

DANGER: OTIS INSTRUMENTS INC. OI-6900-LEL IS AN AMBIENT AIR COMBUSTIBLE GAS SENSOR ASSEMBLY AND ONLY MONITORS IN THE IMMEDIATE VICINITY OF THE SENSOR HOUSING. A SITE SURVEY IS REQUIRED IN ORDER TO DETERMINE THE BEST PLACEMENT AND QUANTITY OF SENSOR ASSEMBLIES. IMPROPER INSTALLATION CAN LEAD TO AN UNDETECTABLE GAS LEAK WHICH COULD RESULT IN PERSONAL INJURY OR LOSS OF LIFE.



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1 PRODUCT OVERVIEW

1.1 INTRODUCTION

The Otis Instruments, Inc. (Otis) GEN II Model OI-6900-LEL-X-O-2B (OI-6900-LEL) Explosion-Proof Ambient Air Combustible Gas Detector is designed to detect a wide range of hydrocarbon gases in potentially hazardous environments. This product is component certified for use in Class I, Division 1, Groups B, C and D locations. The OI-6900-LEL features non-intrusive magnetic switches that allow for complete system configuration, regular calibration, and product maintenance to be performed in the field, without opening the enclosure and breaking the seal, thereby compromising the explosion-proof rating. Non-intrusive interface with the OI-6900-LEL is made possible by use of the Otis Magnetic Tool included in the purchase of the device.

The OI-6900-LEL continuously monitors the gas level of the surrounding environment and reports once every minute, the reporting rate will increase to once every five seconds when the detected gas is above the Background Gas setpoint. This set-point is adjustable to account for sites that may have a constant low level of gas always present allowing the OI-6900-LEL to maintain a long battery life. When the gas level drops below the set-point the reporting rate will return to once every minute. The OI-6900-LEL display screen will always show the present concentration of gas being detected by the sensor assembly. More information about the Background Gas Set-point is found later in this manual.

This document is an operation manual containing diagrams and step-by-step instructions for the proper and safe installation, start-up, configuration and settings, normal operation, and product maintenance of the OI-6900-LEL.

In this manual, the instructions reference the use of push-buttons, located on the front panel of the device. In potentially hazardous environments, the activation of the non-intrusive magnetic switches, through the use of the Otis Magnetic Tool, will replace the directive of the button-press actions. To apply the Otis Magnetic Tool, hold the tool to the side of the device enclosure adjacent to the push-button that you wish to activate. When the magnetic switch is toggled, an on-screen indicator will appear on the display screen, signifying that a connection was made.

NOTICE

This document should be read in its entirety before the initial operation of the product.

Should a question arise during the use of the product, this document will serve as a first reference for the end-user. For inquiries beyond the information and instructions provided within this manual, contact the sales representative of this product for assistance.



1.2 PRODUCT SPECIFICATIONS

System Specifications		
Operating Voltage	2 batteries, 3.6 VDC 19Ah each, 38 Ah total, Lithium-Thionyl (Li-SOCI2)	
Battery Life	Expected Battery Life of Up to 1 year	
Operating Temperature Range	-20° C to $+60^{\circ}$ C	
Humidity Range	0% to 98% Relative Humidity, Noncondensing	
Measurement Range	0% to 100% LEL	
Response Time	$T_{90} < 50$ seconds	
WireFree Radio Option	GEN II 900 MHz – 52 Networks, 255 Sensors per Network GEN II 2.4 GHz – 78 Networks, 255 Sensors per Network	
RF Connection	N-Female Radio Frequency (RF) Connector	
Display	Transflective (sunlight-readable) 102x64 LCD Screen LED Back-Light	
Interface	3 Push-Buttons (MENU, ADD, SUB) 3 Magnetic Switches for Non-Intrusive Calibration	

Mechanical Specifications		
Enclosure Materials	Aluminum Device Enclosure	
Sensor Housing Materials	303 Stainless Steel Sensor Housing	
Product Dimensions	5.30 " L x 8.26" W x 17.76" H (Maximum w/ Attachments)	
Product Weight	6 lbs. (Maximum w/ Attachments)	

Safety Approvals – Main Enclosure	
Enclosure Ratings	Explosion/Flame-Proof
Hazardous Location Certification	Class I, Div. 1 & 2, Groups A, B, C, D Class I, Zones 1 & 2, Groups IIB + H2, IIA Class II, Div. 1 & 2 Groups E, F, G Class III, Type 3, 4, 4X NEMA 3, 4, 4X, 7 (B, C, D) 9 (E, F, G) T_a -20°C to +60°C

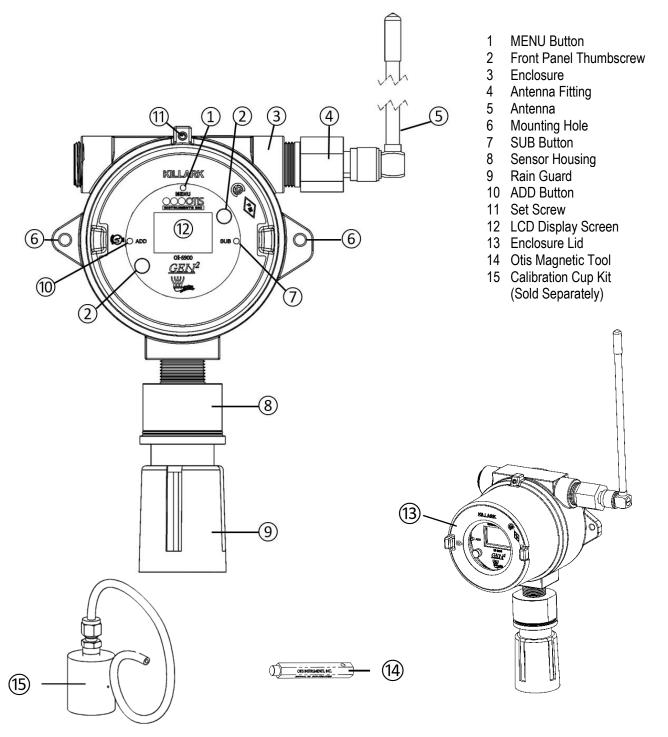
Safety Approvals – Sensor Housing		
Enclosure Ratings	Explosion/Flame-Proof	
Hazardous Location Certification	Class I, Division 1, Groups B, C and D T_{Amb} -40 o C to +60 o C	



1.3 SYSTEM DIAGRAMS

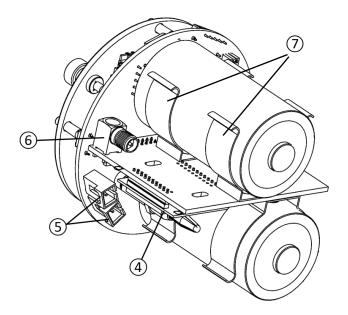
Refer to the following diagrams for identification of the external and internal system components that may be referred to in this manual.

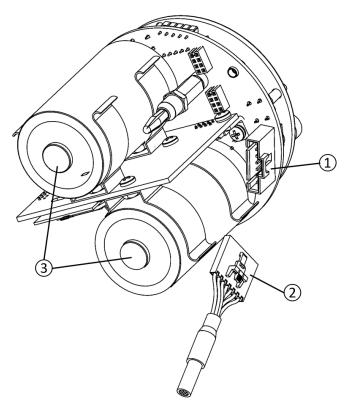
1.3.1 EXTERNAL SYSTEM DIAGRAM





1.3.2 INTERNAL SYSTEM DIAGRAM

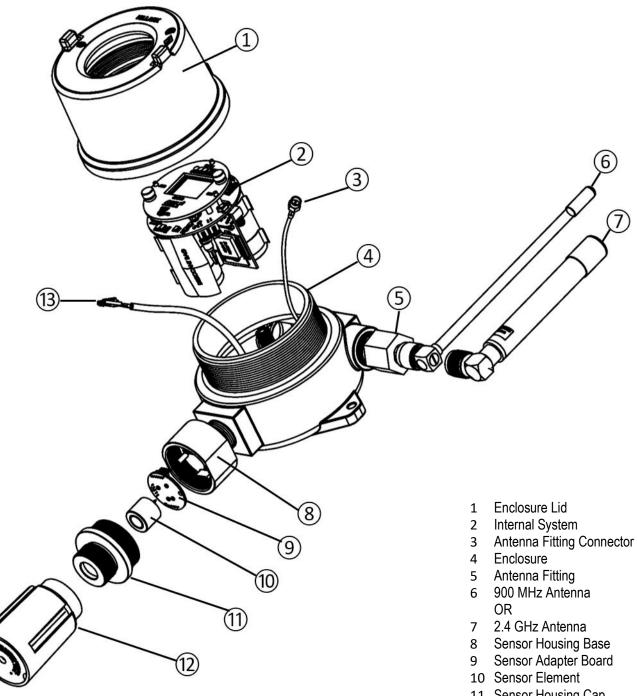




- Sensor Housing Connector Sensor Housing Plug 1
- 2
- Batteries 3
- 4 Radio Module
- 5
- Battery Connectors Antenna Fitting Connector Battery Spring Clips 6
- 7



1.3.3 ASSEMBLY DIAGRAM



- 11 Sensor Housing Cap With Flame Arrestor
- 12 Sensor Rain Guard
- 13 Sensor Housing Plug



2 INSTALLATION AND START-UP

2.1 PRODUCT PLACEMENT

The installation instructions, and any other information supplied by Otis, provide only basic guidelines relating to the properties of combustible gas and the effects of environmental conditions on the OI-6900-LEL device. Sensor placement should be determined in consultation with the site safety personnel, as well as those knowledgeable of: (1) the site/facility where the equipment is being installed and (2) the potentially present gas types and their dispersion. Otis strongly recommends that the end-user consults with the appropriate third party Health, Safety and Environmental (HSE) and Industrial Hygiene (IH) professionals to determine the final quantity and placement of your gas detection devices.

The primary purpose of the OI-6900-LEL is to provide an early warning of the accumulation of flammable gas, in order to minimize hazards to people and property. Proper placement of the device is paramount to achieving this goal.

The following general guidelines should be considered when determining the placement of the OI-6900-LEL:

- The unit should be placed greater than 6.5 Feet/2 Meters away from a monitor in order to ensure reliable communications
- The unit shall be placed such that the position of the rain guard is pointing downward to the ground.
- Avoid installing the unit in a location where airborne particles could cover or coat the sensor head.
- The unit should be placed in an area that will produce the highest gas concentration. Enclosed corners and stopping points of moving devices are two areas susceptible to a buildup of combustible gas.
- In order to provide an accurate representative sample of a room, care should be taken to avoid locating the unit near a room entrance, fresh air intake vent, or vehicle/generator exhaust point.
- The unit should be placed as close as physically possible to the source of the potential combustible gas leak.
- In consideration of possible ignition points, the unit should be placed between the potential leak source and ignition point.
- Consider placing the unit in a seldom used area, such as a warehouse, storage area, or other unfrequented location.
- Consider accessibility for regular calibration and other required maintenance.
- When monitoring "light" hydrocarbons, such as methane, the unit should be placed near the ceiling or ceiling corner.
- When monitoring "heavy" hydrocarbons, such as gasoline, the unit should be placed approximately 2 to 3 inches from the floor.
- When monitoring a ventilated gas cylinder storage area, the unit should be placed near the air return vent.
- When monitoring an outdoor or open-air area, the unit should be placed near the air intake of the HVAC system of the building.
- When monitoring for the potential presence of multiple combustible gas types, the unit should be calibrated for the least cross-sensitive combustible gas.

NOTICE

These guidelines are **ONLY** intended as a general directive for the placement of the OI-6900-LEL. This information should **NOT** serve as a complete list when considering all potential parameters for the proper location of the unit. It is **STRONGLY** advised that a third party Certified Industrial Hygienist, or other Certified Safety Professional, conduct a site survey and annotate the location and quantity of detection devices that should be installed for **EVERY** installation of **EVERY** site.



2.2 PRODUCT MOUNTING

It is recommended to mount the unit to a solid structure (such as a concrete wall, steel column, or angle iron) where a minimum of vibration will be transmitted to the unit. Alternately, a pole may be used along with a strap or a U-bolt, as long as it is rigid and of sufficient strength. Wooden structures are not recommended for mounting, as they trap moisture (which could affect sensor performance) and their mounting rigidity degrades over time (screws/bolts weaken and fall out or corrode).

Any style of bolt or screw may be used as long as it is steel and meets or exceeds the following:

- Maximum $\frac{1}{4}$ "-20 bolt or $\emptyset^{\frac{1}{4}}$ " screw (length varies with user need)
- Flat washers for bolts/nuts/screws
- Minimum Grade 5 (or better)
- Corrosion protection for all hardware (paint, galvanize, zinc plating, etc.)



2.3 WIRING CONFIGURATIONS

The OI-6900-LEL is powered by dual 3.6V/19AH Lithium-Thionyl batteries. The batteries should be replaced in pairs and you should not mix old and new batteries.

- The internal components can be static sensitive. Use caution when opening the enclosure and handling internal components.
- DO NOT use any metal objects or tools to remove the terminal board from the internal system.
- **DO NOT** mix old and new batteries.



WARNING

- The atmosphere MUST be free of combustible gases, or the sensor assembly removed from the field, before the lid is removed from the enclosure. Failure to follow this instruction could result in the ignition of a hazardous atmosphere.
- When securing the lid onto the device, tighten the glass enclosure lid by hand ONLY. Overtightening of the lid by use of hand-tools could result in damage to the O-ring, potentially compromising the moisture seal, resulting in an unsafe environment.
- Use **ONLY** Otis supplied batteries in this device.
- The enclosure MUST be grounded using a minimum 14 gauge wire connected from the enclosure external protective Earth ground screw to an Earth ground connection.



2.3.1 OPENING THE ENCLOSURE

To prepare the OI-6900-LEL for installation, you must first open the device, exposing the control board and its components to connect the batteries.

- 1. Remove the glass enclosure lid, unscrewing it from the device enclosure. Set aside.
- 2. Gripping the front panel thumbscrews, lift the internal system out of the enclosure and rest it against the rim of the enclosure opening.

NOTICE

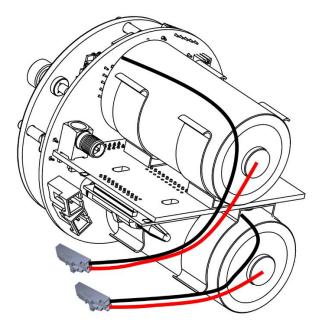
Disconnecting the sensor connector plug from the sensor housing connector and the antenna fitting cable will allow for the complete removal of the internal system from the device enclosure. Disconnecting the internal system may provide ease in accessing the control board terminals for connecting the battery plug into the battery connectors. If this step is performed, it is essential that all connections are rejoined before returning the internal system back into the enclosure.

2.3.2 CONNECTING THE BATTERIES

To provide power to the OI-6900-LEL you will need to connect the battery connectors to the OI-6900-LEL battery terminals located on the control board. Refer to the following instructions for how to connect the batteries to your device:

On the GEN II Model OI-6900-LEL Detector:

- 1. Plug the battery on the bottom of the radio board into the closer 2-pin battery terminal.
- 2. Plug the battery on the top of the radio board into the other available 2-pin battery terminal.





2.3.3 CLOSING THE ENCLOSURE

- 1. Place the internal system back into the device enclosure, matching each mounting post to its corresponding eyelet anchored within the base of the enclosure.
- 2. Using the thumbscrews, gently push to seat the internal system into the mounting posts.

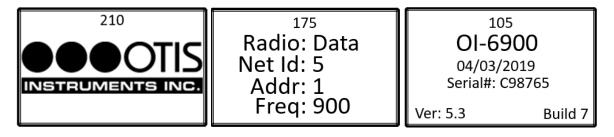
NOTICE

The thumbscrews on the OI-6900-LEL function **ONLY** as thumb-holds for ease in removal of the internal system from the base of the enclosure. Do **NOT** attempt to loosen or tighten the thumbscrews when opening or closing the enclosure.

- 3. Verify that the sealing ring, seated at the threaded opening of the device enclosure, is correctly in place.
- 4. Affix the glass enclosure lid back onto the device, rotating the lid until it is tightly screwed into place.

2.4 SYSTEM START-UP

After power is applied, the unit will enter into OFF mode. Once the enclosure is properly closed you may turn the unit ON and begin its 3½-minute warmup period. During warmup, the display will show a countdown of the time remaining until the system start-up is complete. The Otis logo and the unit information will also flash on the display screen during start-up.

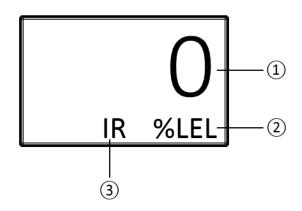


At the end of the countdown, the device will be in normal operating mode.



2.5 NORMAL OPERATING MODE

During normal operating mode, the OI-6900-LEL continuously samples the air and updates the measured concentration of the target gas on the display screen. The display, when in normal operation, appears as shown below.



- 1 measured gas concentration (reading)
- 2 gas concentration unit of measure
- 3 sensor element type

In the event the detected level of gas meets or exceeds the maximum range of the device (100% LEL), the unit will display "MAX" in place of the measured gas concentration on the display.



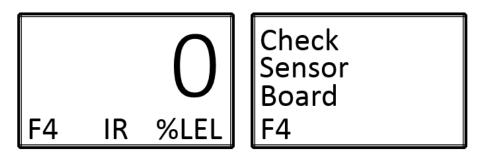


CAUTION

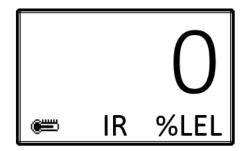
High off-scale readings, indicated by "MAX" shown on the display screen, may signify an explosive concentration of gas present at the sensor.



In the event of a device failure, the unit will alternate between the normal operating screen and a fault screen on the display, in 5 second intervals, until the fault has been cleared, or is corrected. The fault code, located in the bottomleft corner of the display, appears on both screens. The unit continuously registers that the system is in fault, so that even with at-a-glance instrument checks in the field, it can be seen. When the system is restored, the unit will return to normal operating mode.



System warnings indicate a potential loss of accuracy of detected gas measurements that the unit experiences during operation. During the occurrence, the warning symbol will display in the bottom-left corner of the screen, until the issue is resolved. The warnings typically correct themselves.



For a list of the fault codes and warning symbols of the OI-6900-LEL, and their associated meaning, refer to the Product Troubleshooting section of this manual.

Both system menus are accessible from the normal operating mode. To access the product settings and configuration menu, **press and hold** the **MENU** button, for approximately 6 seconds, until the menu is activated and open on the display screen. To access the operation settings menu from the normal operating screen, press the **MENU** button once and the menu will open and show on the display.

NOTICE

After 5 minutes of no interaction with the device, the unit will automatically return to normal operating mode.



3 PRODUCT SETTINGS AND CONFIGURATION

The product settings and configuration menu allows the end-user to tailor the device settings to meet their required specifications and/or site conditions.

The product settings and configuration menu consist of the following screens:

- Relay Test
- Network ID
- System Information
- Null/Calibration Timers
- Unit Info
- Background Setting
- Display Screen Contrast Setting
- Return to Factory Default Settings
- Reset Null & Calibration Values

While the device is in normal operating mode, **press and hold** the **MENU** button, for approximately 6 seconds, until the product settings and configuration menu is activated and open on the display screen.

3.1 RELAY TEST

The relay test simulates a gas level reading, indicating the presence of a combustible gas at the sensor. The relay test is used to ensure the proper functionality of the relay settings on the monitor. The test can also be used to simulate emergency/safety drills onsite.

NOTICE

The triggering of relays from the detector will also simulate low and high level alarm relays at the monitor. Monitors cannot distinguish between real and simulated data received. When the monitor relays are triggered, alarming devices will perform as intended, initiating emergency procedures as if a harmful or toxic gas was actually present. To prevent this from occurring, set the monitor to calibration mode before performing the relay test. Calibration mode of the monitor will allow the transmission of the data, without the activation of the monitor relays. Consult the Sensor Calibration section of this manual for instructions on how to perform this procedure.

It is recommended that a relay test be conducted **EVERY** 30 days, alongside the maintenance and calibration of the detector.



3.1.1 PERFORMING THE RELAY TEST

Relay Test O Add Sub

1. Press the **ADD** button until the low and high alarm levels are reached and the relay(s) are triggered to light all visual alarm(s) and sound all audio alarm(s) on the monitor.

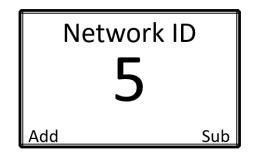
The relay test gas level reading can be increased or decreased in increments of 5% LEL, up to 100%...

- 2. Once all relays have been tested and the test is complete, press the **SUB** button to return the relay test reading back to 0% LEL and to deactivate the monitor alarm(s).
- 3. Press the MENU button to advance to the Network ID screen.

3.2 NETWORK ID

The Network ID is used to synchronize the communication between the Otis Monitor and Sensor Assembly:

- There are 52 networks available with the GEN II 900 MHz radio.
- There are 78 networks available with the GEN II 2.4 GHz radio.
- The monitor and sensor assembly must have the same Network ID in order to communicate.



- 1. Press the **ADD** or **SUB** button until the Network ID matches the value being used on the Primary Monitor.
- 2. Press the **MENU** button to advance to the System Information screen.



3.3 SYSTEM INFORMATION

The system information screen allows the end-user to view the following information:

- The connection status to the Primary Otis Monitor.
- The scale of the sensor element.
- The battery voltage of the device.
- The value the sensor was reading when nulled in %VOL.
- The current value the sensor element is reading in %VOL.

This screen is for informational purposes only.

SYSTEM
Rad: Link
Scale: 100
Battery: 3.50v
Null: 0.00%V
Sens: 0.00%V

1. Press the MENU button to advance to the Null/Calibration Time Information screen.

3.4 NULL/CALIBRATION TIMER INFORMATION

The null/calibration time information screen allows the end-user to view the following information:

- The days since the sensor assembly was last nulled, only updates while the unit is turned on.
- The days since the sensor assembly was last calibrated, only updates while the unit is turned on.
- The calibration number of the sensor, used for diagnostic purposes.

This screen is for informational purposes only.

LAST SETUP TIMES:	
Null: 1 Day(s)	
Cal: 1 Day(s)	
Cal #: 0.00	

1. Press the **MENU** button to advance to the Unit Information screen.



3.5 UNIT INFORMATION

The unit information screen allows the end-user to view the following information:

- The number of times the radio has transmitted and not received an acknowledgement.
- The date of manufacture of the sensor assembly.
- The serial number of the sensor assembly.

This screen is for informational purposes only.



1. Press the **MENU** button to advance to the Background Setting screen.

3.6 BACKGROUND SETTING

The background setting is the gas reading at which the radio transmission changes from once every minute to once every five seconds. The background setting is adjustable so that if there is a consistent level of gas always present the sensor will not increase the radio transmission rate, this leads to longer battery life on sites where a consistent low level of gas is always present in the background.

- The default background level is 4.
- The minimum that the background can be set to is 1.
- The maximum that the background can be set to is 100.

Background
4
Add Sub

- 1. Press the **ADD** or **SUB** button until the Background is set to the desired level.
- 2. Press the **MENU** button to advance to the display screen contrast setting screen.



3.7 DISPLAY SCREEN CONTRAST SETTING

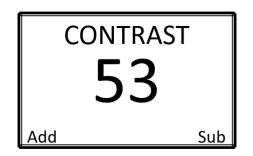
The display screen contrast is the difference in luminance or color that makes the displayed images distinguishable. Due to varying external elements, such as extreme sunlight, the brightness of the display screen may need to be adjusted for optimum viewing.

The factory default setting on the OI-6900-LEL for the display screen contrast is 53, approximately 83% of the contrast scale. The contrast setting ranges from 1 to 64.



NOTICE

Setting the contrast too low will cause the display image to become faint or indistinguishable, especially when the unit is located in areas with full-sun. The resulting field of view could be misinterpreted as an error within the device. Be sure to verify that the selected contract is within an appropriate range of viewing.



- 1. Use the ADD and SUB buttons to brighten and dim the contrast, respectively.
- 2. Press the **MENU** button to select the desired setting and to advance to the return to factory default settings screen.

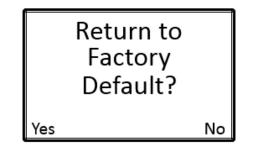


3.8 RETURN TO FACTORY DEFAULT SETTINGS

Returning the OI-6900-LEL to its factory default settings will reset all customization of the device, including the null and calibration settings of the sensor element.

OI-6900-LEL Product and Configuration Factory Default Settings		
Configuration	Setting	
Relay Test		
Network ID	5	
System Information		
Null/Calibration Timer	*Cleared*	
Unit Information		
Background Setting	4	
Contrast		

OI-6900-LEL Operation Factory Default Settings		
Configuration Setting		
Sensor Element Null	*Cleared*	
Sensor Element Calibration	*Cleared*	
Sensor Radio Address	1	



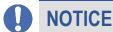
 Press the ADD button to select "Yes" to return the device to its factory default settings and to advance to the return to factory default settings confirmation screen. If you do not wish to return the device to its factory default settings, press the SUB button to select "No" to leave the product settings and configuration menu and to return the device to normal operating mode.



If "Yes" is selected to return the device to its factory default settings:



 Press the ADD button to select "Yes" to confirm that you want to reset the device to its factory default settings and to return the device to normal operating mode. If you do not wish to continue to return the device to its factory default settings, press the SUB button to select "No" to leave the product settings and configuration menu and to return the device to normal operating mode.



If the OI-6900-LEL is reset to the factory default settings, the configuration steps **MUST** be repeated and the device **MUST** then be nulled and calibrated for proper operation of the device.

3.9 RESET NULL & CALIBRATION VALUES

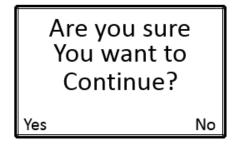
Resetting the null and calibration settings of the sensor element will allow the currently stored null and calibration values to be reset without having to reconfigure all of the other operational settings like with the Return to Factory Defaults option.

	Reset Null & Cal Only?	
Yes		No

 Press the ADD button to select "Yes" to reset the Null and Calibration values and to advance to the Reset Null & Cal Only confirmation screen. If you do not wish to reset the null and calibration values, press the SUB button to select "No" to leave the product settings and configuration menu and to return the device to normal operating mode.



If "Yes" is selected to return the device to its factory default settings:



 Press the ADD button to select "Yes" to confirm that you want to reset the Null and Calibration values and to return the device to normal operating mode. If you do not wish to continue to return the device to its factory default settings, press the SUB button to select "No" to leave the product settings and configuration menu and to return the device to normal operating mode



NOTICE

If the OI-6900-LEL stored Null and Calibration values are reset, the device **MUST** be nulled and calibrated for proper and safe operation of the device.



4 OPERATION SETTINGS

At the time of installation, when the batteries are first connected to the OI-6900-LEL, the unit is automatically placed into OFF mode, pressing the ADD button begins the startup sequence. During the 3½ minute warmup, the display will show a countdown of the time remaining until the system start-up is complete. The Otis logo and the unit information will also flash on the display screen and, at the end of the countdown, the device will be in normal operating mode.

4.1 POWERING THE DEVICE

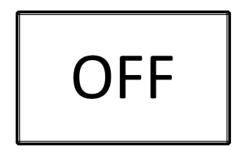
4.1.1 POWERING ON

Powering on the device begins the operation of the unit, automatically initiating the system start-up cycle and $3\frac{1}{2}$ -minute warmup period. The OI-6900-LEL will be in normal operating mode at the completion of the system start-up.

1. Press the ADD button once to power the unit.

4.1.2 POWERING OFF

Powering off the device stops the operation of the unit. The product settings and configuration, as well as the operation settings, including the null and calibration of the sensor, will be unaffected.



1. **Press and hold** the **SUB** button for approximately 6 seconds, until "OFF" shows on the display screen.

The display screen will continue to show "OFF" for the duration of time that the unit is powered off, as long as the batteries are plugged into the unit.



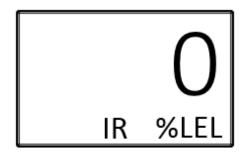
4.2 SENSOR CALIBRATION

Calibration is the process of evaluating and adjusting the precision and accuracy of measurement equipment. Although Otis calibrates every device at the factory, for best accuracy, the detector **SHOULD** be calibrated in the environment where it is installed.

It is imperative that the calibration occur as part of the installation process, and then **EVERY** thirty (30) days thereafter. Days since last calibration should **NEVER** exceed ninety (90) days. Otis recommends that you calibrate your device regularly to ensure proper functionality and a safe work environment.

4.2.1 NULLING THE SENSOR (AUTO NULL)

The first step of calibration is nulling the sensor, sometimes referred to as "setting the zero" or "zeroing the sensor." The nulling process **MUST** be performed in known clean air, with no contaminants or hazardous gasses present. If air quality cannot be guaranteed, a bottle of zero air will be required to properly null the sensor.



1. While the product is in normal operating mode, press the **MENU** button to activate the operation settings menu.

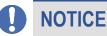


2. Press the **ADD** button to begin the null process and advance to the clean air confirmation screen.

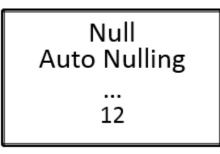




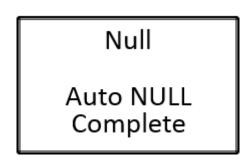
3. Press the **ADD** button to select "Yes" to confirm that the sensor is in clean air and to begin nulling the sensor. If the sensor is not in clean air, press the **SUB** button to select "No" to discontinue the null process and to return to the previous screen.



If "**Yes**" is selected at this point, the null process cannot be stopped without disconnecting the power from the unit.



4. The unit will automatically begin the 12-second null process. During null, the display will show a countdown of the time remaining until the process is complete.



5. When null process is complete, press the **MENU** button to advance to the calibration screen.



4.2.2 CALIBRATING THE SENSOR (AUTO CAL)

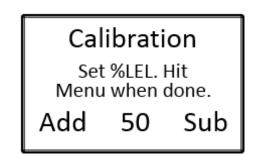
You should **ONLY** perform the calibration of the sensor after the null process has been completed. For best results, use 50% LEL of your target gas in an air balance with a flow rate of 0.25 to 0.5 LPM.

Calibration	
Would you like to cal this unit?	
Yes	No

 Press the ADD button to select "Yes" to begin the calibration process and to advance to the calibration confirmation screen. If you do not wish to calibrate the sensor, press the SUB button to select "No" to advance to the sensor radio address setting screen.

Calibration	
Are you sure You want to cal?	
Yes	No

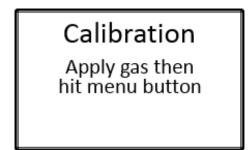
 Press the ADD button to select "Yes" to confirm that you want to calibrate the sensor and to continue to the % LEL concentration setting screen. If you do not wish to continue to calibrate the sensor, press the SUB button to select "No" to advance to the sensor radio address setting screen.



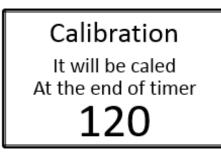
- 3. Use the **ADD** and **SUB** buttons to adjust the % LEL concentration to the calibration gas being used. Press the **MENU** button to save the gas concentration setting and to advance to the calibration start screen.
- 4. Unscrew and remove the rain guard from the sensor housing and set aside.
- 5. Affix a Calibration Cup Kit (sold separately) to the sensor housing of the device.



- 6. Affix a regulator to the calibration gas bottle.
- 7. Attach the tubing on the Calibration Cup Kit to the regulator on the calibration gas bottle.



8. Ensure that the gas is flowing and press the **MENU** button to begin calibrating the sensor, the unit will automatically begin the 120-second calibration process. During calibration, the display will show a countdown of the time remaining until the process is complete.



NOTICE

Once the calibration countdown has started, the process cannot be stopped without disconnecting the batteries.

9. When calibration is complete, detach the Calibration Cup Kit from the sensor housing and reaffix the rain guard. Press the **MENU** button to advance to the sensor Radio Address screen.

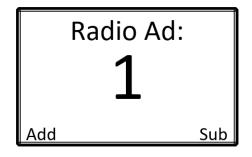
Calibration Unit is now caled to 50% LEL. Reading: 50



4.3 SENSOR RADIO ADDRESS

The OI-6900-LEL radio address is adjustable from 1 to 255, each sensor assembly on the network needs a unique radio address in order to avoid a fault at the receiving monitor. The default radio address is 1.

4.3.1 SENSOR RADIO ADDRESS SETTING



- 1. Use the ADD and SUB buttons to increase and decrease the sensor radio address, respectively.
- 2. Press the **MENU** button to save the desired setting and to exit the operation settings menu, and to return the device to normal operating mode.



5 PRODUCT MAINTENANCE

5.1 SCHEDULED MAINTENANCE

Otis recommends that our equipment be calibrated a **MINIMUM** of every 90 days, and **STRONGLY** advise that calibration be performed every 30 days. Without knowing the specific application, sensor assembly location, gas exposure, and other factors, the company recommends monthly calibrations – assuming no damage or potential damage has occurred to the sensor and that there has not been a power outage to the sensor assembly. If damage has occurred or the power supplied to the sensor has changed, a calibration should be completed immediately.

Scheduled maintenance should include the null and calibration of the sensor and a relay test. Consult the Sensor Calibration and Relay Test sections of this manual for further information and instructions on how to perform these procedures.

The sensor head and rain guard should be kept free of airborne particles, dirt, mud, spider webs, bugs and insects, and/or any other debris that could potentially cover or coat the sensor. Keeping the sensor head and rain guard clear of foreign articles will allow for proper operation of the device. A brief inspection during scheduled maintenance should suffice, but dependent upon the location and the environment in which the unit is installed, more frequent inspections may be warranted.

The sensor assembly may be adversely affected by the exposure to certain airborne substances. Loss of sensitivity or corrosion may be gradual, if such materials are present in sufficient concentrations. The performance of the device may be impaired during operation in the presence of substances that can cause corrosion on gold plating. Other inhibiting substances are those that can coat the internal walls of the optical chamber and reduce reflectivity. These include, but are not limited to, heavy oil deposits, dust/powder, water condensation, and salt formation. Continuous and high concentrations of corrosive gases may also have a detrimental long-term effect on the product's service life. The presence of such substances in an area does not preclude the use of this device, but the likelihood of the shortened lifetime of the sensor element, as a result, should be noted. Use of the sensor assembly in these environments may require more frequently scheduled maintenance to ensure safe and reliable system performance.



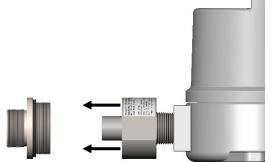
5.2 SENSOR REPLACEMENT

The infrared sensor element used in the OI-6900-LEL detects gas in % LEL, this element must be fully functional in order for the system to operate correctly. Otis recommends replacing the sensing element whenever a slow response to gas is observed during the normal calibration process. After replacing the sensing element the device **MUST** then be nulled and calibrated for proper operation of the device.

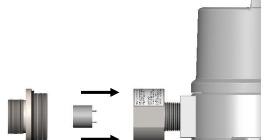


CAUTION

- The internal components can be static sensitive. Use caution when opening the enclosure and handling internal components.
- **DO NOT** use any metal objects or tools to remove the sensing element from the sensor adapter board.
 - 1. **Press and hold** the **SUB** button for approximately 6 seconds, until "OFF" shows on the display screen.
 - 2. Unscrew and remove the sensor housing cap from the sensor housing base. Set aside.
 - 3. Using the thumb and forefinger, gently unplug the sensing element from the sensor adapter board.



4. Plug in the new sensing element into the sensor adapter board. Ensure that the pins on the sensing element align with the sockets on the sensor adapter board.



5. Screw the sensor housing cap back onto the sensor housing base, ensuring that the sensor housing cap is only tightened hand tight.



5.3 BATTERY REPLACEMENT

The OI-6900-LEL will last up to one year with normal usage, the presence of gas will increase the radio transmission rate and decrease this battery lifetime. It is recommended that the batteries be replaced when the voltage reported is 3.0 volts or less. To determine the battery voltage you can reference the *Product Information* section of this manual. When replacing the batteries they **SHOULD** be replaced in pairs and you should **NEVER** mix old and new batteries. The OI-6900-LEL is able to operate with only one battery, however, the runtime of the unit will be reduced. After replacing the batteries it is **STRONGLY** suggested that the sensor assembly be nulled and calibrated for proper operation of the device.



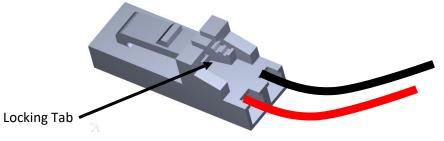
CAUTION

- The internal components can be static sensitive. Use caution when opening the enclosure and handling internal components.
- **DO NOT** use any metal objects or tools to remove the terminal board from the internal system.
- DO NOT mix old and new batteries.
 - 1. **Press and hold** the **SUB** button for approximately 6 seconds, until "OFF" shows on the display screen.
 - 2. Remove the glass enclosure lid, unscrewing it from the device enclosure. Set aside.
 - 3. Gripping the front panel thumbscrews, lift the internal system out of the enclosure and rest it against the rim of the enclosure opening.

NOTICE

Disconnecting the sensor connector plug from the sensor housing connector and the antenna fitting cable will allow for the complete removal of the internal system from the device enclosure. Disconnecting the internal system may provide ease in accessing the control board terminals for connecting the battery plug into the battery connectors. If this step is performed, it is essential that all connections are rejoined before returning the internal system back into the enclosure.

4. Locate the battery connectors on the terminal board assembly. Squeeze the locking tab on one battery plug and gently pull it straight out of the battery connector. Repeat this step for the second battery plug and connector.



5. Gently remove the batteries from the battery spring clips.



- 6. Gently slide the new batteries into the spring clips, orienting them in the same general way as the batteries that were removed.
- 7. Plug the battery on the bottom of the radio board into the closer 2-pin battery terminal.
- 8. Plug the battery on the top of the radio board into the other available 2-pin battery terminal.
- Place the internal system back into the device enclosure, matching each mounting post to its 9. corresponding eyelet anchored within the base of the enclosure.
- 10. Using the thumbscrews, gently push to seat the internal system into the mounting posts.



NOTICE

The thumbscrews on the OI-6900-LEL function ONLY as thumb-holds for ease in removal of the internal system from the base of the enclosure. Do NOT attempt to loosen or tighten the thumbscrews when opening or closing the enclosure.

- 11. Verify that the sealing ring, seated at the threaded opening of the device enclosure, is correctly in place.
- 12. Affix the glass enclosure lid back onto the device, rotating the lid until it is tightly screwed into place.
- 13. The unit will start in **OFF** mode, press the **ADD** button to initiate the 3¹/₂ minute startup countdown.



5.4 PRODUCT TROUBLESHOOTING

OI-6900-LEL Fault Codes			
Problem	Cause(s)	Solution(s)	
F3 Check Sensor Element	1. The sensor element needs to be replaced.	1. Replace the sensor element.	
F4	1. The control board has lost communication with	1. Replace the sensor element.	
Check Sensor Board	the sensor element or sensor housing.	2. Replace the sensor housing.	
F5	1. The unit did not null correctly, due to:	1. Re-null the device in clear air.	
Try to	 the presence of gas, 	2. Replace the sensor element.	
Null Again	 a sensor error, or an analog sensor board error.	3. Replace the sensor housing.	
F6 Try to	 The unit did not calibrate correctly, due to: the absence of gas, 	1. Recalibrate the sensor element and verify that gas is present during calibration.	
Calibrate	• a sensor error, or	2. Replace the sensor element.	
Again	 an analog sensor board error. 	3. Replace the sensor housing.	
F12 Sensor Element Restarting	 The sensor element is commencing start-up, due to: loss of power to the sensor element, or a mechanical error of the sensor element. 	1. The sensor element error will resolve itself upon the completion of the, approximately 1-minute, start-up.	
		2. If it happens frequently, or continues to fault, replace the sensor element.	
		3. Replace the sensor housing.	
F14 Check Radio	 The sensor assembly has lost communication with the Primary Monitor Network ID is incorrectly configured. Sensor assembly is obstructed/too far from the Primary Monitor. Radio module is not working in the sensor assembly 	1. Check that the Network ID on the sensor assembly matched the Primary Monitor Network ID	
		2. Move the sensor assembly away from the obstruction or use a high gain antenna.	
		3. Replace sensor radio module.	

When replacing the sensor element, the detector must be nulled and calibrated. System faults will activate the fault terminal at the monitor.



OI-6900-LEL Warning Symbols			
Symbol	Cause(s)	Solution(s)	
	1. The sensor is undergoing a rapid temperature change, resulting in the potential loss of accuracy of the sensor element readings.	1. Once the sensor element temperature has stabilized, the warning will cease.	
X	1. The sensor element is in the warm-up period.	1. The gas level reading will gain accuracy and the warning will cease upon the completion of the warm-up period. Calibrate the sensor element when the warm-up period is complete.	
- % -	1. The sensor element is experiencing high electromagnetic interference (EMI).	 Remove any source of electromagnetic interference (EMI). Reposition or relocate the OI-6000-IR- 152. 	

System warnings will not activate the fault terminal.



5.5 PRODUCT REPLACEMENT PARTS AND ACCESSORIES

While not all of the components on the OI-6900-LEL can be field-replaced, there are several parts that are replaceable by an Otis Approved Service Technician.

To purchase accessories/replacement parts for your device, contact the sales representative of this product for assistance.

OI-6900-LEL Product Replacement Parts and Accessories				
External Replacement Parts				
Part Name	Otis Part Number			
Main Enclosure with Lid	OI-4980			
Sensor Housing Base	OI-2700-BASE-GRPB			
Sensor Housing Cap with Flame Arrestor	OI-2000-CAP-ASSY			
Enclosure Lid	OI-4980-LID			
Sensor Rain Guard	OI-500-B			
Antenna Fitting	OI-AF-RXN			
900 MHz Antenna	OI-AN-900-FLEX-R			
2.4 GHz Antenna	OI-AN-2.4-RIGID-S			
Internal Replacement Parts				
Part Name	Otis Part Number			
Control board	OI-6900-CB-2B-PCA			
Radio Board with no radio module	OI-6900-RB-2B-PCA			
Radio Board with 900 MHz Radio Module	OI-6900-R9-2B-PCA			
Radio Board with 2.4 GHz Radio Module	OI-6900-R2-2B-PCA			
GEN II 900 MHz Radio Module	OI-RADIO-900-LAIRD			
GEN II 2.4 GHz Radio Module	OI-RADIO-2.4-TH			
Sensor Adapter Board	OI-2017-SB-LPIR			
Sensor Element	OI-MIP EX-02			
Hydrocarbons (0-100% LEL)				
Product Accessories				
Part Name	Otis Part Number			
Otis Magnetic Tool	OI-420			
Calibration Cup Kit	OI-410			
Replacement Filter for Dusty Environments				
Replacement Sensor Housing Cap O-Ring	OI-2000-ORING			
Replacement Main Enclosure O-Ring	OI-449			



APPENDICES

- APPENDIX A: OTIS INSTRUMENTS PRODUCT WARRANTY STATEMENT
- APPENDIX B: INFORMATION ABOUT RMA SERVICE REPAIRS
- APPENDIX C: INFORMATION ABOUT RMA RETURNS FOR CREDIT



APPENDIX A: PRODUCT WARRANTY STATEMENT

Warranty Coverage

Otis Instruments, Inc., 301 S. Texas Avenue, Bryan, Texas, 77803 ("Otis") warrants the manufacture of all Otis hardware, firmware, software, components, and product accessories ("Otis Products"), contained in the original packaging, against defects in materials and workmanship when used normally in accordance with Otis' published guidelines for a period of ONE (1) YEAR from the date of original purchase by the end-user/purchaser from the manufacturer or from the product's authorized sellers/distributors ("Warranty Period"). Otis' published guidelines include but are not limited to information contained in technical specifications, operation/user manuals and service communications.

Warranty Exclusions

This Warranty does not apply to any non-Otis manufactured products, even if packaged or sold with Otis Products. Otis does not warrant that the operation of their manufactured products be uninterrupted or error-free. Otis is not responsible for damage arising from failure to follow instructions relating to the Otis Product's use.

This Warranty does not apply to: (a) batteries; (b) protective coatings that are designed to diminish over time, unless failure has occurred due to a defect in materials or workmanship; (c) cosmetic damage, including scratches, dents and chipping of paint; (d) damage, caused by use with another product accident, abuse, misuse, or any external cause of force majeure; (e) damage, caused by operations outside of Otis' published guidelines; (f) damage, caused by service performed by anyone who is not a representative of Otis or who is not an Otis authorized service provider; (g) damage, caused by product modifications, alterations of functionality or capability; (h) defects, caused by normal wear and tear or otherwise due to the normal aging of the Otis product, or (i) any product in which a product-labeled serial number has been removed, defaced, or altered in any way.

If examination and assessment discloses that the alleged defect in the product does not exist, or was caused by the end-user/ purchaser (or any third-party) misuse, neglect, improper wiring or installation, testing or calibrations, the Otis Product Warranty will be null and void. Any unauthorized attempts of repair, modification, or any other cause of damage beyond the range of the Otis Product's intended use, including force majeure, voids all liability of the manufacturer.

Replaceable Batteries and Sensor Elements

All batteries supplied to the end-user/purchaser by Otis are covered, from the date of shipment, for ninety (90) days, unless otherwise excluded and noted[†]. Sensor elements supplied to the end-user/purchaser by Otis have individual Warranty information, regarding Product Lifetime and Warranty. For more information on sensor element Warranties, refer to the Otis published guidelines.

End-User Responsibilities

End-user/purchaser should perform periodic null and calibration procedures, recommended every thirty (30) days, not to exceed ninety (90) days, for optimal performance, proper maintenance, and as a precaution against possible operational failures.

Before the end-user/purchaser receives the initial Warranty service, Otis may require the end-user to furnish proof of purchase details, respond to questions designed to assist with diagnostics, and follow Otis procedures for obtaining Warranty service.

For Otis Products that feature data logging and data storage, the end-user/purchaser should generate a separate backup copy of the information contained on the device, before submitting the Otis Product for Warranty service. Otis Warranty service is not responsible for any loss of data or settings stored on the device while under service/repair.



Otis Products submitted to Warranty service must be returned in their complete assembly, as originally shipped from the manufacturer. Warranty service will not service/repair Otis Products that are not in their original condition. For Otis Gas Detection Products, also referred to as Sensor Assemblies, the end-user/purchaser must remove external antenna(s), rain guard(s), and all batteries before shipping.

Otis Products submitted to Warranty service will be returned, as originally configured, with the factory default settings, upon completion of the service/repair. Otis is not responsible for maintaining end-user/purchaser settings, resetting the null, recalibration, or any other preparations for reinstallation and/or reintegration of the device.

Warranty Service

Please refer to the Otis published guidelines and/or the Otis website before seeking Warranty service. If the Otis Product continues to malfunction/error after consulting these resources, please contact the product's authorized seller/distributor or consult the Otis RMA/Service webpage at www.otisinstruments.com/service for information and instructions on submitting the Otis Product for Warranty service.

Otis Warranty service, at their discretion, will (a) repair the device using new or previously used parts that are equivalent to new in performance and reliability, (b) replace the Otis Product with a device that is at least functionally equivalent to the Otis product and is formed from new and/or previously used parts that are equivalent to new in performance and reliability, or (c) exchange the Otis Product for a refund of your purchase price, when an Otis Product is submitted.

Otis Warranty service will treat service/repairs as quick-turn exchanges. Otis Warranty service does not replace any board level components, (i.e. magnetic switches, resistors, capacitors, relays, etc.).

Otis Products may require the replacement of certain user-installable parts or Otis Products. A replacement part or Otis Product, including a user-installable part that has been installed in accordance with instructions provided by Otis, assumes the remaining term of the Warranty, or ninety (90) days from the date of replacement or repair, whichever provides the longer coverage for the end-user/purchaser. When an Otis product or part is replaced, or a refund is provided, any replacement item becomes your property and the replaced or refunded item becomes Otis' property.

For Otis Products requiring Warranty service that are located outside of the United States, the customer is responsible for compliance of all import/export laws and regulations/requirements, including associated taxes and other charges. Where applicable, Otis Warranty service may repair/replace products with parts that comply with local/regional standards.

Otis Products covered under Warranty will receive service/repairs at no charge to the end-user/purchaser. Otis Products not under Warranty will be diagnosed for service/repair and the end-user/purchaser will be notified of the recommended service/repairs and applicable charges. The completion of the service/repairs, or the return of the unrepaired product, is at the discretion of the end-user/purchaser. Charges assessed for service/repair on Otis Products not under Warranty are at a rate of list cost minus dealer/distributor percent discount.

Upon completion of Warranty service, Otis Warranty service will return the device to the end-user/purchaser. Please consult the Otis website for more information concerning shipping costs for Warranty service.

Otis reserves the right to change the method by which Otis Warranty service is provided. Otis also reserves the right to change the Otis Product's eligibility to receive a particular method of service. Warranty service may be limited for Otis Products in the country where the manufacturer or product's authorized sellers/distributors originally sold the product. Warranty service options, parts availability and response times may vary.

(†) Battery for the GEN II Model OI-6940 "The Quad" WireFree Explosion-Proof Battery-Powered Multi-Gas Detector is excluded from the ninety (90) day warranty policy.



APPENDIX B: INFORMATION ABOUT RMA SERVICE REPAIRS

Otis Instruments, Inc. offers technical support to our customers. Please contact the Otis Instruments RMA Service Department for technical support, repair requests, warranty inquiries, end-user commission reports, dealer/distributor support, and Modbus setup inquiries and services.

This appendix is for information purposes only. Please visit our website at www.otisinstruments.com/RMA to obtain the latest version of the Otis Instruments, Inc. Return Material Authorization (RMA) Service Repair Form and shipment instructions.

IMPORTANT INFORMATION

All RMA Service repairs must be shipped to OTIS Instruments / Repairs, 301 South Texas Ave., Bryan, Texas 77803.

To ensure that RMA Service repairs are processed as timely as possible, the Otis Instruments, Inc. Return Material Authorization (RMA) Service Repair Form must be completed in its entirety and included within the box at the time of shipment. Customer contact information and product information, including model number, serial number, and specific reason(s) for service, will need to be accessible in order to complete the form. Shipments received that do not include the form, or if the form is incomplete, will be returned (unrepaired) COD to the customer.

Products/parts must be shipped in the proper packaging and the shipping materials must adhere to ESD safety precautions, as applicable. The entire assembly, as originally shipped from the manufacturer, must be returned for repair. When shipping sensor assemblies (gas detectors), the antenna, rain guard, and battery must be removed prior to shipment. Failure to adhere to these instructions will result in the products/parts being returned to sender.

Once the RMA Service Repair Form is received by the Otis Instruments RMA Service Department, a RMA Service number will be generated. The RMA Service number will be sent to the email address provided for verification of receipt.

RMA Service quotes have a thirty (30) day expiration. Quotes that do not receive a purchase order response within thirty (30) days of the quote will be canceled and all products/parts will be returned (unrepaired) COD to the customer.

Discontinued products may not be returned for RMA Service for repair. For a listing of the Otis Instruments, Inc. discontinued products, please visit our website at www.otisinstruments.com/RMA. If your product/part has been discontinued, please contact your local sales representative for replacement options.

All RMA Service repairs are treated as quick-return exchanges. Otis Instruments, Inc. does not replace board level components (i.e. magnetic switches, resistors, capacitors, relays, etc.).

There is no charge for RMA Service repairs that are within the specified warranty period. For a copy of the Otis Instruments, Inc. Product Warranty Statement, please visit our website at www.otisinstruments.com/official_statements. Products/parts that are not within the specified warranty period will result in a charge to the customer for service.

Products/parts that fall within the Otis Instruments, Inc. operating specifications deemed defective due to customer misapplication will be returned as is, and may result in a per unit evaluation fee to the customer. Otis Instruments, Inc. reserves the right to return customer-damaged or no-fault found products/parts from the Otis Instruments RMA Service Department COD to the customer.

If advanced replacement is required, please contact the Service Department for more information.

INTERNATIONAL RMA SERVICE REPAIRS



The customer is responsible for complying with all import/export requirements for shipment of RMA/Service repairs to Otis Instruments, Inc.

OTIS INSTRUMENTS RMA SERVICE DEPARTMENT

Otis Instruments / Repairs 301 South Texas Ave. Bryan, Texas 77803 Office: 979.776.7700 Fax: 979.776.7719 service@otisinstruments.com www.otisinstruments.com/RMA

APPENDIX C: INFORMATION ABOUT RMA RETURNS FOR CREDIT

Without exception, all RMA Returns for Credit to Otis Instruments, Inc. must receive prior approval before shipment. Otis Products received that do not have prior approval will be returned (uncredited) COD to the customer. For inquiries and approval for RMA Returns for Credit, please contact your local sales representative.

This appendix is for information purposes only. Please visit our website at www.otisinstruments.com/RMA to obtain the latest version of the Otis Instruments, Inc. Return Material Authorization (RMA) Return for Credit Form and shipment instructions.

IMPORTANT INFORMATION

All RMA Returns for Credit must be shipped to OTIS Instruments / RMA Returns, 301 S. Texas Avenue, Bryan, Texas 77803.

Product/part returns must be in their original condition and packaging, as shipped from the manufacturer. Returns that do not meet these specifications will be rejected for return for credit. Otis Instruments, Inc. reserves the right to return products/parts deemed to be inadequate (uncredited) COD to the customer.

To ensure that Returns for Credit are processed as timely as possible, the RMA Return for Credit Form must be completed in its entirety and included within the box at the time of shipment. Customer contact information and product information, including model number, serial number, and specific reason(s) for service, will need to be accessible in order to complete the form. Shipments received that do not include the form (or if the form is incomplete) will be returned (uncredited) COD to the customer.

Once the shipment is received by the Otis Instruments RMA Returns Department, a RMA number will be generated. The RMA number will be sent to the email address provided for verification of receipt.

All RMA Returns for Credit will be processed for approval by the manufacturer.

A restocking fee of 15% will be charged for all products/parts returned to the manufacturer.

Discontinued products may not be returned for credit. For a listing of Otis Instruments, Inc. discontinued products, please visit our website at www.otisinstruments.com/RMA. If your product/part has been discontinued, please contact your local sales representative for replacement options.

INTERNATIONAL RMA SERVICE REPAIRS

The customer is responsible for complying with all import/export requirements for shipment of RMA/Service repairs to Otis Instruments, Inc.

OTIS INSTRUMENTS RMA RETURNS DEPARTMENT

Otis Instruments / RMA Returns 301 S. Texas Avenue Bryan, Texas 77803 Office: 979.776.7700 Fax: 979.776.7719 service@otisinstruments.com www.otisinstruments.com/RMA

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